Hankyu Hanshin Express wanted to improve their infrastructure stability along with their cybersecurity posture. Hankyu Hanshin Express also was not satisfied with their current phone provider and wanted a better VOIP experience.

Being a logistics industry client, they needed a solution that could optimize various areas of their business, including:

- Migration assistance to O365
- Improved network stability, cybersecurity & IT governance
- Reduced Anti-Malware Attacks through Managed Endpoint Protection
- Improve their security posture in Office365
- Consulting & support resource for Network Management
- Lower phone costs through VOIP
- Reduce phone services issues by managing our hosted PBX Solution
- Created a Hybrid Azure Active Directory environment
- Migrated from File shares to Azure
- Reduced Domain Controllers from 12 to 3
- Hardware refresh of Firewalls
- Reduced ransomware attacks with a better Anti-Virus Solution and system hardening measures
- Reduced time their IT team used on handling Tier 1 support
- Managed over 219 Users in Office365 CSP Services

Overall, the organization needed solutions to optimize all the organization's IT support and policies.

> **"SMBHD helped us improve Network stability and simplicity"**
>
> Kurt Moss, **VP of Operations**

CUSTOMER
Hankyu Hanshin Express
www.hhe-global.com/usa
Itasca, IL

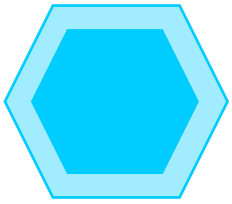
COMPANY PROFILE
Employees: 219
Industry: Logistics

ABOUT
Hankyu Hanshin Express acts as your company's valuable business partner; providing quality, integrated and tailored logistics, and offering supply chain management support.

SOLUTION AT A GLANCE

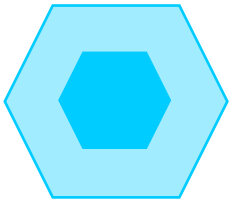
SMBHD Managed Services
Microsoft Office 365
Annual Office365 Security Audits
VOIP Services
Data Loss Prevention
Advance Threat Protection
Vulnerability Scans
IT Health checks

Partnering with a Managed Services provider to manage all interactions between technology, employees, and cybersecurity changes.



25%

Improved Office365 Secure Score by



6hrs

Average time per month for Support

RESULTS

By partnering with an experienced Managed Services provider, Hankyu Hanshin Express can focus on their core aspects of their business, while continuing to consolidate, maintain and improve their Infrastructure.

LEARN MORE: **www.smbhd.com** . **773.888.7900** . **sales@smbhd.com**